

## Who We Are

Thrive is a team of social service professionals with a mission to support those we serve to live their best lives by providing high-quality services through various programs.

We are a CARF-accredited agency offering a broad range of child, youth, adult and family services throughout the greater Victoria area.

## Our Values

### Integrity

We model and encourage honesty that embraces respect, trust and accountability for ourselves, service participants and the broader community.

### Collaboration

We build bridges to improve outcomes through a strengths-based process fostering adaptability, inclusiveness and innovation.

### Courage

We celebrate resilience and advocate with empathy for perseverance and bravery in challenging adversity.

## Additional Resources

### Ministry of Children and Family Development (MCFD) Offices

#### Victoria

2814 Nanaimo St  
PO Box 9712 Stn Prov Govt  
Victoria, BC V8W 9S1  
Phone: 250-953-3711  
Fax: 250-953-3710

4460 Chatterton Way, Unit #140  
Victoria, BC V8W 9S2  
Phone: (778) 698-1224

#### Westshore

2nd Floor, 345 Wale Rd  
PO Box 9755 Stn Prov Govt  
Victoria, BC V8W 9S3  
Phone: 250-391-2223  
Fax: 250-391-2222

#### Peninsula

#103 - 7851 East Saanich Rd  
PO Box 9741 Stn Prov Govt  
Victoria, BC V8W 9S3  
Phone: 250-544-3300  
Fax: 250-544-3315

#### Sooke

#106 - 2145 Townsend Rd S  
Sooke, BC V0S 1N0  
Phone: 250-642-7748  
Fax: 250-642-7751

**Kids Help Line**  
250-310-1234

**MCFD Website**  
[www.gov.bc.ca](http://www.gov.bc.ca)

**Disability Resource Centre**  
250-595-0044

## Contact us

Phone\_250-383-4821  
Fax\_250-386-7142  
[thrivevictoria.org](http://thrivevictoria.org)

**Thrive Social Services Society**  
1095 McKenzie Ave, 4th Floor  
Victoria, BC, V8P 2L5



## Family Development Out of Care Support Program



# THRIVE

Bringing your potential to life.

## Out of Care Support Program

### The Program

The Out of Care Support Program offers services that are outreach in nature and designed to develop and maintain the resourcefulness and resiliency of individuals and families. Funding is provided by the Ministry of Children and Family Development (MCFD) and is offered to its participants at no cost.

### Who we support

The Out of Care Support Program is designed to serve caregivers (extended family and friends) who require assistance to care for children who are residing in their care due to child protection concerns involving the child's biological parents. Caregivers who are eligible for this service are kith and kin to children who are in the care of MCFD and have those children residing with them while planning for their long-term care.

### Referrals

Referrals are received from MCFD Resource Social Workers within the Greater Victoria Region. Our staff work in consultation with MCFD and other involved professionals to provide a service that will enhance the care of the children.

### Services offered

- develop and maintain parenting skills regarding caregiver/child interactions, stages of child development, guidance, and effective behaviour management techniques;
- provide opportunities to enhance parenting skills through education, mentoring, modelling, and training;
- strengthen family functioning by exploring issues such as family violence, substance abuse, mental health concerns, and how this may impact the children in their care;
- assist with effectively navigating family relationships in the context of caring for children in the care of MCFD due to child protection concerns;
- provide support to maintain the placement of the child and
- provide referrals and assist caregivers to connect to other community services and programs.

### What to expect

The Family Development Counsellor will work with the caregiver and MCFD Resource Social Workers to create a service plan designed for each caregiver family to address any identified concerns.

This may be done by assisting with navigating and accessing community resources, MCFD, funding sources, and parenting resources as well as developing an understanding of family systems.



Family Development Counsellors (FDC) actively involve caregivers in identifying areas for development and in all areas of service planning with a focus on improving family functioning and enhancing the child/caregiver bond.

Services are provided in the family home, community or at Thrive Social Services Society from Monday through Friday with flexible hours.

### Duration of services

Length of service depends on individual needs and is determined in consultation with the caregiver and the Resource Social Worker.